



NMPP | MEAN | NPGA® | ACE



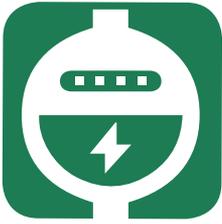
Nebraska Municipal Power Pool  
**SERVICES**

Member municipalities of the Nebraska Municipal Power Pool have access to a variety of beneficial services, expertise and advocacy. This booklet provides a brief explanation of those services.

We encourage municipalities to take advantage of their membership by utilizing these services, some of which are provided free and some at member-only, cost-based rates to further advance your utility and community.



Our Product is Energy  
Our Mission is Service  
Our Power is People



# Electric Demand Services

## Electric Distribution Services Program

Annual ongoing program to help utilities maintain their electric distribution system. The program includes a menu of services such as meter verification audits and infrared energy audits to benefit large account customers. The program is set up to allow utilities to choose which services it wants annually according to its strongest needs. Program participants are also provided National Electric Safety Code manual, APPA Safety Manual, and more.

## Infrared Energy Audits

This service identifies abnormal heat in electrical and mechanical systems, helps predict equipment trouble and revenue loss. These valuable audits are beneficial to large account customers to lower their electricity costs and increase system reliability in order to maximize their bottom line.

## Power Factor Improvement

NMPP staff provides assistance to member utilities in determining sizing and location of capacitance to improve overall electric system efficiency.

## Meter Verification Audits

Staff conducts audits of large account customer meters, providing utilities useful information. Ensuring a meter's accuracy helps utilities prevent significant line loss and disruptions in service as well as building a strong customer service bond with large account customers. Service includes on-site inspection and a detailed report to the utility.

## Commercial/Industrial Audits

NMPP staff assists MEAN bulk power participants by performing an energy audit, recommending steps to improve energy efficiency and linking your customers with a grant or loan program.

## Net Metering Assistance

The program provides assistance in certain technical areas related to policy and guidelines needed by member utilities to entertain applications for and procedures necessary to allow interconnection, metering and billing of qualifying customer-owned energy resources. Services include: 1) Provide generic Policies, guidelines and procedures; 2) review and analyze customer generation application for interconnection; 3) design the avoided-cost rate for payment delivered to the utility.

## Power Supply Planning

NMPP's staff of experienced professionals can conduct Integrated Resource Planning studies and develop projections for electric load growth, economical scheduling of generating resources, monitoring of community electrical loads and more.





## Rate Services

### Cost of Service/Retail Rate Design Studies

NMPP's Cost of Service studies aid decision-makers in understanding system costs and determining rates for large and small customers. (Cost based on community size)

### Wholesale Energy Cost Analysis

Provides cost comparison between existing electricity wholesale supplier and the Municipal Energy Agency of Nebraska, NMPP Energy's wholesale electric organization. (Free service)

### Annual Rate Survey of Regional Municipal Utilities

Know how your utility compares on electric rates with similar utilities each year through NMPP's annual electric rate survey. The survey includes rate data from more than 140 regional municipal utilities.

## Regulatory Assistance Services

### DOE Forms 860, 861, 923

NMPP helps in preparing U.S. Dept. of Energy's Energy Information Administration annual reports for generators and power plants. NMPP assists with forms EIA-860 (Annual Electric Generator Report), EIA-861 (Annual Electric Power Industry Report) and EIA-923 (Annual Power Plant Operations Report).

### Permitting and Compliance Services

NMPP assists utilities in completing permits and forms required by the Nebraska Department of Environment and Energy including permitting applications and renewals, NOx record maintenance, air emissions reports, etc.



## Utility & Business Management Software

### PowerManager® Software

A powerful line of software programs that allows utilities and businesses to handle a diverse range of tasks, including payroll, inventory, billing, accounts receivable, general ledger, accounts payable, budget projection, service order, bank reconciliation and more.



### PowerManager Software Training and Refresher Courses

Individual and group training opportunities are held throughout the year to optimize software users knowledge and experience.

# Education Services

## Economic/Industrial Development Assistance

Experienced staff can provide developmental tools and resource information to help member communities create quality living and steady growth in your community.

### NMPP Electric Utility Training Initiative Scholarship

This scholarship is available to all NMPP members and provides reimbursement of registration/tuition fees for qualifying electric utility training programs.

### Essent Newsletter Subscription

All NMPP members receive complimentary copies of the monthly Essent newsletter. The newsletter covers news pertinent to the NMPP membership, including

information on each of the four organizations of NMPP Energy. The newsletter also includes news regarding the energy industry, member communities, energy efficiency and economic development.

## Member Exclusive Education Sessions

Workshops, retreats and forums are held throughout the year covering a variety of topics geared for member communities and their development. Past workshop topics included:

- Load management
- Smart grid operations
- Grant funding opportunities
- Building community leadership
- Fostering employee pride
- Net Metering issues
- Legislative guidelines
- Accounting practices
- Energy efficiency training
- Economic development basics
- Business retention and expansion



# Customer Relations

## Community Utility Newsletter

Staff assists utilities/communities in designing and producing a utility/community newsletter to enhance customer communication and save you time.

## Utility Brochure Service

NMPP staff can develop brochures and other materials to assist your utility/community with communication/promotion.

## Logo Creation

Professional staff can develop utility or city logo to update and enhance image in the community.



[NMPPEnergy.org](http://NMPPEnergy.org)

# General Services

## Mutual Aid Program

NMPP coordinates a mutual aid program between its members for disaster recovery and emergency assistance. When an emergency hits a member community, NMPP works behind the scenes in getting the affected community the help it needs as fast as possible. The mutual aid program is direct proof of NMPP's motto: Working Together Works.

## Natural Gas Feasibility Studies

This study helps a community determine whether it should own and operate its natural gas system.

## Energy Research and Development Scholarship Fund

Funding for projects and studies that promote innovative energy efficiency.

## Legislative Advocacy

NMPP continually monitors issues and advocates on behalf of its membership, keeping the value of local control at the heart of its philosophy. Staff shares pertinent information on legislative issues affecting your community and municipal utility.

## Utility Management Assistance

Need some short-term utility management expertise? This service provides an experienced utility superintendent that can provide advice on your daily utility operations.



# Services for supply par

Several services, in addition to those available to all NMPP members, are provided to long-term wholesale power supply participants of the Municipal Energy Agency of Nebraska. The following is a list of those services:

## Membership dues to APPA and DEED

MEAN pays 100 percent of the membership dues to the American Public Power Association and APPA's Demonstration of Energy and Efficiency Developments scholarship program. APPA is the national advocate of 2,000 community-owned utilities.

## MEAN Scholarship Program

- General Scholarships: Available for employees and elected officials from MEAN participant communities (Schedule M and K). Includes training for community development, safety, elected officials or clerks, performance management or APPA-sponsored courses.
- Lineworker Scholarships: Funding assistance for any program, workshop, conference, etc. related to lineworker-specific areas.

## Customer-Owned Generation Resource Guide

MEAN power supply participants receive a free copy of NMPP's Customer-Owned Generation Resource Guide.

# MEAN long-term power participants

## Computer Software Value Support Plan

MEAN provides financial assistance to power supply participants (Schedule M) that subscribe to PowerManager's annual Value Support Plan, which includes a regular support plan and keeps users of the suite of software programs on the most current software version.

## Individual and Group Training Opportunities

Workshops and/or training opportunities may be held throughout the year on safety and training topics specifically for MEAN power supply participants.

## Cost of Service/Rate Design Study Program

MEAN provides partial financial assistance to its wholesale power supply participants (Schedule M and K) that participate in NMPP's Cost of Service Rate Design Study program.

## Commercial Energy Audits

Energy audits performed for commercial/industrial customers.

## Online Learning Opportunities

MEAN long-term participants (Schedule M and K) have access to the Litmos learning management system which provides online training content in areas such as leadership management, health and safety training, Microsoft Office and customer service.

## Energy Efficiency Programs

MEAN provides a suite of four energy efficiency programs to all wholesale power supply participants. The four programs are:

- Commercial LED Lighting Program: Provides cash incentives paid directly to commercial customers to help cover the costs of lighting upgrades and replacements.
- Smart Thermostat Program: Provides cash incentives of up to \$100 to residential customers to help cover the cost of installing a qualifying smart thermostat.
- Attic Insulation Program: Provides cash incentives for residential dwelling attic insulation.
- Cooling System Tune-Up Program: Provides a \$30 cash incentive to residential homeowners who have their cooling system tuned up by a HVAC contractor.



For more information on membership in NMPP and the services available to members, contact Mandy Hansen 800.234.2595 or e-mail [ahansen@nmppenergy.org](mailto:ahansen@nmppenergy.org).

NMPPEnergy.org

## Additional Membership Perks

- Free job listings advertised in the Essent newsletter, on web site and social media.
- Networking opportunities among peers at NMPP's Annual Conference held in March.



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