

Services Showcase

Mutual Aid Program

Emergency utility assistance is just a phone call away...

NMPP's Mutual Aid Program provides disaster recovery assistance 24 hours/day, 365 days/year by coordinating emergency assistance for participating members.

When a tornado or blizzard strikes, members aren't alone in their time of need. One phone call to NMPP Energy and the Mutual Aid Program is activated. This program has proven to be a valuable service and one that many of the program's participants and consumers are thankful to have available.

Coordination assistance

As part of the program, NMPP Energy staff handles calls as needed and helps coordinate utility crews, trucks and equipment necessary to repair or replace the electric systems damaged by high winds, ice and tornadoes.

Program requirements

NMPP Energy's Mutual Aid program was developed with the League of Nebraska Municipalities years ago with the vision of assisting member communities of both groups. An agreement was worked out that protects all entities participating in any type of mutual assistance, including liability and recovery of associated costs. NMPP Energy and the League have made this program available to all of their respective members at no cost. The only requirements to participate are:

- Utilities sign the program agreement
- Provide proof of equipment and employee insurance
- Complete a data request survey

For more information contact:

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